

MISHAVIDYA

RETURN/EXCHANGE FORM

Name:		Order Number:	Order Date:
E-mail:		Street Address:	
City	State	Zip:	Telephone:

Please note your preference: Return Only Refund and Exchange

Returns: Items you are returning

ITEM DESCRIPTION	QTY	REASON FOR RETURN

Exchanges: Items you would like us to send you

ITEM DESCRIPTION	QTY	REASON FOR EXCHANGE

Please note:

Merchandise must be returned to our returns department within 14 days of the delivery date for a full refund minus shipping charges. Items must be returned intact, unworn, unwashed, undamaged (including stains and odours), unused, and with all original tags attached. Please send the original sales invoice and Return and Exchange slip with the return shipment. All goods are your responsibility once in your possession, so please handle all goods with great care. When trying on clothing, please ensure you do not use unnecessary force and ensure you are not wearing makeup, perfume or a deodorant which may leave a scent or marks on the item.

- We will be unable to accept the return of any item where there is evidence that the instructions as outlined above have not been followed.
- No refund can be made for items returned after fourteen (14) days, or not in their original condition.
- All items purchased on sale, at a discount, or used with a promo code are final sale and nonrefundable. If you send a sale, discounted, or promo code item back to us for a return, we will not process a return. You can request to have it shipped back at your expense.
- Custom-made items cannot be returned or exchanged.

Personal shipping method:

We recommend that you use an insured shipping method that can be tracked by you, as well as retaining your proof of postage for yourself. Please mail your return to the address shown below.

A refund will then be credited back to your original method of payment, and will post approximately 2-3 business days after the processing date. It may take up to two billing cycles for the credit to appear on your monthly credit card statement. We will also send you an email when our team has processed your refund.

Please be aware that we cannot take responsibility for any lost or damaged packages and your return shipping costs cannot be reimbursed.

We monitor returns to identify excessive returns, and potential misuse or abuse of our return policies per our criteria. Customers who are identified to meet any of these criteria may be subject to review, and revocation of standard customer return policies.

Exchanging Online Orders

Exchanges are subject to stock availability and our policy for Returning Online Orders, applies for the item/s being returned for an exchange.

To exchange an item, please follow the instructions for *Returning Online Orders* as well as *Exchanging Online Orders* and ensure that you fill out your Return and Exchange Form to indicate the type of exchange you'd like to make.

Please note:

- If you are making an exchange, an additional shipping fee will be applied to your new order.
- If the cost of your new item is less than that of the item you originally ordered, your original method of payment will be credited the price difference, minus the applicable new shipping fee.
- If the cost of your new item is the same as that of the item you originally ordered, just the applicable new shipping fee will be charged.
- If the cost of your new item is more than that of the item you originally ordered, your original method of payment will be charged the price difference, in addition to the applicable new shipping fee.

Please note that we are unable to switch exchange payments to a new or different payment method other than what was originally used on your order.

PLEASE MAIL YOUR RETURN TO:

Misha Vaidya Returns
P.O.BOX ?????
New York zip code

Questions?

Please feel free to contact us with any questions or concerns.

Email: info@mishavaidya.com